

Quarter 4

Indicator Ref	Indicator Title	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	2015-16	Current Progress Against	Status	2015-16 Target	Level Triggering Mgt Action	Comments
Children are protected from significant harm and are empowered to protect themselves																			
Referrals 1 Local PI	Number of Referrals Received	2,576	3,241	3,793	4,525	4,730	4,744	4,531	4,195	844	936	954	1,138	3,872	Target setting not appropriate		Target setting not appropriate	Target setting not appropriate	Q4 2013-14 = 1,151 Q4 2014-15 = 1,007 January = 392 February = 375 March = 371 In addition to referrals the service received 7,960 contacts in Quarter 4 of which 1,138 proceeded to referral and are included in the number of referrals above.
SCC/006 Core Indicator	The percentage of referrals during the year on which a decision was made within 1 working day	98.4%	98.6% (Ave)	99.2% (Ave)	90.4% (Ave)	89.6% (Ave)	90.7% (Ave)	80.3%	83.1%	89.8%	94.1%	88.2%	86.5%	89.5%	☹	▼	100.0%		984 / 1,138 Performance has decreased in Quarter 4 in the context of a sustained high number of contacts to the service (7,960 compared with 7,280 in Quarter 2) and capacity issues at Intake & Assessment (I&A) in the early part of the quarter. The performance report is based on electronic records, but there is evidence that the electronic capture of the information is delayed. There were particular issues in Quarter 4 where a number of days access to electronic systems were lost due to ICT issues. However, management oversight confirms all referrals are subject to manager decision and prioritisation on the day of receipt. All Wales average 2014-15 = 97.0%
SCC/007 (a) Core Indicator	The percentage of referrals that proceed to allocation for initial assessment during the year allocated to a social worker for initial assessment	42.2%	44.0% (Ave)	44.4% (Ave)	42.2% (Ave)	57.1% (Ave)	61.9% (Ave)	92.0%	91.9%	94.1%	92.0%	93.6%	87.3%	91.5%	Target setting not appropriate	▼	Target setting not appropriate	Target setting not appropriate	994 / 1,138 8.4% of referrals were allocated to someone other than a Social Worker for initial assessment in Quarter 4 (96 / 1,138). 4.7% of referrals did not proceed to initial assessment in Quarter 4 (54 / 1,138). All Wales average 2014-15 = 73.2%
SCC/010 Core Indicator	The percentage of referrals that are re-referrals within 12 months	23.1%	22.2%	25.1%	29.1%	29.5%	32.3%	25.6%	25.4%	25.6%	25.2%	24.3%	23.4%	23.4%	☺	▲	24.0%	30.0%	906 / 3,872 All Wales average 2014-15 = 21.1%
CS CPR 4 Local PI	CPR caseload	207	213	283	272	255	372	314	255	300	322	311	342	342	Target setting not appropriate		Target setting not appropriate	Target setting not appropriate	Figure does not include 13 temporary registrations where case management responsibility for the children is retained by their home authority.

Quarter 4

Indicator Ref	Indicator Title	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	2015-16	Current Progress Against	Status	2015-16 Target	Level Triggering Mgt Action	Comments
SCC/014 Core Indicator	The percentage of initial child protection conferences due in the year which were held within 15 working days of the strategy discussion	48.9%	73.5% (Ave)	72.7% (Ave)	86.3% (Ave)	82.6% (Ave)	84.6%	83.8%	90.7%	96.4%	98.5%	93.0%	90.9%	94.4%	☺	▼	92.0%	75.0%	159 / 175 Performance has dropped slightly in Quarter 4 in the context of a 54% increase in the number of required initial conferences (175 compared with 114 in Quarter 3). 11 conferences were late in January relating to 2 sibling groups. One conference was late because the interpreter did not attend, so had to be rescheduled. The other was due to human error. 5 conferences relating to 1 sibling group were late in March due to human error. All conferences have since been held. All Wales average 2014-15 = 92.6%
SCC/015 Core Indicator	The percentage of initial core group meetings due in the year which were held within 10 working days of the initial child protection conference	69.3%	78.6%	82.6% (Ave)	87.6% (Ave)	88.7%	90.4% (Ave)	88.4%	92.4%	95.2%	97.4%	98.4%	90.7%	95.3%	☺	▼	93.0%	85.0%	127 / 140 Performance reduced in Quarter 4 in the context of a 9% increase in the number of required initial core groups (140 compared with 129 in Quarter 3), although the 93% target was met for the year. All Wales average 2014-15 = 91.1%
SCC/034 Core Indicator	The percentage of child protection reviews carried out within statutory timescales during the year	98.9%	99.2% (Ave)	99.5% (Ave)	99.2% (Ave)	98.5% (Ave)	98.0% (Ave)	98.5%	99.8%	100.0%	99.6%	100.0%	99.6%	99.8%	☺	👉	100.0%	70.0%	252 / 253 All Wales average 2014-15 = 98.0%
Children and young people are supported to live safely within their families with the lowest appropriate level of intervention																			

Quarter 4

Indicator Ref	Indicator Title	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	2015-16	Current Progress Against	Status	2015-16 Target	Level Triggering Mgt Action	Comments
SCC/042 (a) Core Indicator	The percentage of initial assessments carried out within 7 working days	79.8%	69.8% (Ave)	54.4% (Ave)	37.9% (Ave)	44.8% (Ave)	67.4% (Ave)	40.1%	50.6%	67.1%	91.7%	83.2%	69.4%	77.3%	☺	▼	80.0%	50.0%	729 / 1,050 Following a decline in performance in Quarter 3 as a result of capacity issues at Intake & Assessment, recruitment of agency staff in Quarter 4 has helped the service get back on track. There was a steady improvement in performance throughout Quarter 4 (from 57% in January to 87% in March). The 80% target was met for March, although the full year figure falls just short of this at 77%. This, however, is a significant improvement on the 51% outturn for 2014-15. The average working days taken to complete initial assessments that took longer than 7 working days = 15.1 (4,851 / 321). All Wales average 2014-15 = 75.9%
SCC/011 (a) Core Indicator	The percentage of initial assessments that took place during the year where there is evidence that the child has been seen by the Social Worker	26.8%	31.0% (Ave)	40.7% (Ave)	45.1% (Ave)	44.9% (Ave)	59.6% (Ave)	67.1%	60.9%	64.4%	66.6%	58.0%	53.7%	60.3%	☹	▼	80.0%	60.0%	564 / 1,050 Performance against this PI has a relationship with SCC/007a. There has been a significant drive in empowering social workers and managers to undertake the most appropriate assessment at the point of referral. This has led to a range of outcomes including initial assessments: • Proceeding straight to child protection investigations / core assessment / specialist assessments. • Being closed with no further action after receiving managers have re-evaluated the decision to proceed to initial assessment. In these circumstances a full initial assessment would not have been completed - a more appropriate assessment would have been undertaken and the child seen as part of that assessment. This is commensurate with the new Social Services & Wellbeing (Wales) Act 2014 wherein a proportionate assessment will be undertaken following all referrals. The target set by the ADSS, WLGA and CSSIW predates this new approach which his consistent with the direction of travel across the country. Inclusion of children seen by a Children's Services worker other than a social worker increases the percentage of children seen to 61.2% (643 / 1,050). 28.4% of children were seen alone by a social worker (298 / 1,050).

Quarter 4

Indicator Ref	Indicator Title	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	2015-16	Current Progress Against	Status	2015-16 Target	Level Triggering Mgt Action	Comments
SCC/043 (a) Core Indicator	The percentage of required core assessments carried out within 35 working days	27.3%	41.2% (Ave)	49.5% (Ave)	36.3% (Ave)	49.5%	68.2% (Ave)	71.1%	61.0%	71.2%	75.1%	78.6%	82.7%	76.6%	☺	▲	80.0%	50.0%	354 / 428 January = 72.9% February = 88.3% March = 82.9% Performance has continued to improve in Quarter 4 with quarterly performance exceeding the 80% target for the first time since Quarter 1 2013-14. The average working days taken to complete core assessments that took longer than 35 working days = 66.4 (4,914 / 74). All Wales average 2014-15 = 80.7%
Looked after children experience the best care and support to help them recognise their abilities, have aspirations and achieve their full potential																			
CS LAC 3e Local PI	LAC caseload (not including respite care arrangements for disabled children)	521	520	530	521	568	557	611	650	662	630	625	644	644	Target setting not appropriate		Target setting not appropriate	Target setting not appropriate	Cardiff rate at 31.03.16 = 8.8 per 000 Wales rate at 31.03.14 = 9.1 per 000
CS LAC 58 Local PI	Percentage of children in regulated placements who are placed in Cardiff	New for 2008-09	61.4%	64.8%	67.0%	65.6%	62.2%	62.0%	60.7%	60.4%	61.6%	60.9%	62.5%	62.5%	☹	▲	65.0%	60.0%	315 / 504 The PI counts only children placed within the LA boundaries and excludes children placed in neighbouring authorities close to their home area and attending Cardiff schools. 17.0% (32) of children not placed in Cardiff are placed within 10 miles of their home address. 3 of the children not placed in Cardiff are placed with a relative carer. Planning always takes account of placement location for children. Some children need a specialist placement that is not available in the city or need to live away from families, communities or individuals that could present risks for them.
SCC/001 (a) Core Indicator	The percentage of first placements of looked after children during the year that began with a care plan in place	75.8%	83.4% (Ave)	82.3% (Ave)	78.3% (Ave)	72.3%	64.2% (Ave)	62.5%	75.0%	67.0%	76.5%	78.1%	88.7%	77.0%	☺	▲	95.0%	80.0%	63 / 71 Performance against this indicator has improved during the quarter and is now above the threshold for manager intervention. All Wales average 2014-15 = 92.2%

Quarter 4

Indicator Ref	Indicator Title	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	2015-16	Current Progress Against	Status	2015-16 Target	Level Triggering Mgt Action	Comments
SCC/001 (b) Core Indicator	For those children looked after whose second review (due at 4 months) was due in the year, the percentage with a plan for permanence at the due date	69.2%	80.2% (Ave)	90.7% (Ave)	90.4% (Ave)	87.1%	83.0% (Ave)	76.4%	81.1%	85.7%	96.6%	96.3%	88.1%	91.9%	☺	▼	87.0%	80.0%	37 / 42 87% target met for both quarter and year. All Wales average 2014-15 = 94.7%
SCC/021 Core Indicator	The percentage of looked after children reviews carried out within statutory timescales during the year	92.3%	95.9% (Ave)	96.2% (Ave)	96.4% (Ave)	95.2%	95.2% (Ave)	92.4%	88.3%	93.2%	96.0%	95.9%	92.7%	94.5%	☹	▼	100.0%	70.0%	395 / 426 All Wales average 2014-15 = 95.5%
SCC/025 Core Indicator	The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations	69.3%	79.5% (Ave)	88.2% (Ave)	83.9% (Ave)	85.1%	89.5% (Ave)	87.7%	88.9%	85.1%	85.3%	85.3%	91.1%	86.6%	☺	▲	92.0%	85.0%	388 / 426 All Wales average 2014-15 = 87.7%
Cardiff is the destination of choice for committed social work professionals																			

Quarter 4

Indicator Ref	Indicator Title	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	2015-16	Current Progress Against	Status	2015-16 Target	Level Triggering Mgt Action	Comments
Staff 1 Local PI	Percentage of social work vacancies in all teams	22.1%	26.1%	15.2% (Ave)	14.7% (Ave)	15.9% (Ave)	14.5% (Ave)	20.8% (Ave)	27.2% (Ave)	23.5%	21.4%	21.6%	22.2%	22.2%	☹️	🚩	15.0%	25.0%	100 / 450.9 I&A = 36.9% CIN = 20.2% LAC = 15.8% The vacancy position has remained reasonably stable in Quarter 4, although there has been a small increase in vacancies in the Looked After Children Service. The recruitment campaign is ongoing and an agreement is in place that when all vacancies have been filled, Children's Services will continue to recruit to a "pool" of additional social workers. This will enable the service to maintain consistency of service provision and caseloads whilst managing healthy staff turnover without needing to rely on expensive agency social workers. The ambitious 15% target has been revised to 18% for 31st March 2017. The Children's Services Workforce Strategy has been agreed, but is being revised to capitalise on messages in the inspection report and to profile the benefits of mobilisation. A plan is in place for engagement with Adult Services with a view to developing a Social Services Workforce Strategy in 2016-17.
Children's Services are provided on the basis of the most efficient and effective use of resources																			
CS LAC 44 Local PI	Percentage of LAC placements with independent sector providers	56.4%	56.6%	58.9%	62.0%	64.2%	68.6%	67.4%	71.8%	70.3%	70.3%	70.0%	72.0%	72.0%	☹️	▼	60.0%		363 / 504 Of the 363 placements with independent sector providers, 154 started within the last 12 months. Following concerns raised in Quarter 2 regarding the capacity of the provider to deliver on its commitments, the decision was taken in Quarter 3 to end the contract due to a lack of suitable placements. A plan is now in place to address the financial implications and the following actions are being taken: <ul style="list-style-type: none"> • Engagement with alternative provider and three promising models proposed (currently being considered by Children's Management Team). • Work undertaken with Legal and Procurement to terminate current contract and put in place a new contract for an individual placement for the one young person who was placed within the scheme and remains in placement.